

# Jeremy Paquette

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## Key Skills

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- Experience with equipment from a wide variety of manufacturers.
  - **Control systems:** Crestron Simpl/S+/some S#/VTPPro programming. Certification-eligible, one exam attempt so far.
  - **Audio equipment:** Biamp (Tesira, some Audia), QSC, Extron, Yamaha, Behringer, Shure, BeyerDynamic.
  - **Video equipment:** Crestron, Extron, Roland, BlackMagic, Vaddio, Ross, all major TV makes.
  - **UC/Video conferencing services:** Zoom, Skype, Teams, WebEx (some); some experience with Polycom and Cisco hard codecs.
  - **Other:** RTMP webcast, Wirecast, OBS, Dante audio, AVB and CobraNet (some), NDI video (some), Crestron Fusion, Crestron Flex (monitoring and setup).
- Self-instruction and self-motivation when working alone or with a team.
- Strong OS and network literacy, experience with training and writing documentation.

## Work Experience (Selected)

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### Event Technology Specialist

Lumi Canada (Feb. 2022 – Present)

- Installing/testing AV, leading training, and coordinating team at new hybrid meeting venue
- Setting up and running live streams and voting technologies for client meetings
- Managing relationships with client contacts and communicating to ensure event success

### AV Service Technician

Contractor, Cenovus Energy @ Brookfield Place and The Bow (Jan. 2021 – Jan. 2022)

- Ensured room readiness for post-COVID return to work
- Consulted and supported with room system programming and upgrades, including combinable event space
- Tracked inventory and repair status of AV equipment across two sites

### Audiovisual Technician (L2)

Contractor, ExxonMobil @ Imperial Oil Campus in Calgary (June 2020 – Jan. 2021)

- Maintained continuity of service when taking over from outgoing audiovisual team
- Supervised three L1 audiovisual technicians and provided training on live event procedures
- Minimized costly service calls by troubleshooting and modifying AV system programming in-house, and training other technicians to redeploy code to room systems

### Lead Audiovisual Technician and Consultant

BIG Digital @ WE Global Learning Centre (Sept. 2017 – Mar. 2020)

- Programmed Crestron systems for main event space after loss of contact with integrator
- Improved partner relations by developing quality co-branded digital content
- Created cost savings by maintaining and repairing equipment in-house

## Education, Training, and Certifications

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### **Master of Digital Media**

Ryerson University – Toronto, ON  
September 2019 – September 2020

### **BFA in Performance Production**

Ryerson University – Toronto, ON  
September 2013 – June 2017

### **Certified Technology Specialist (CTS)**

AVIXA  
March 2018 – March 2024

### **Extron Certified AV Associate**

Extron  
December 2020

### **Crestron Programming 301**

Crestron Training Institute  
April 2021

### **QSYS Level One Certification**

Online, QSC  
Jan. 2021

### **DMC-D-4K**

Crestron Training Institute  
May 2020

### **Tesira Server + Server-IO Certification**

Online, Biamp  
Apr. 2021